RFI-2024-002 – Audit Management

Q&A

1. Maintains ISO 19011 - Can clarification be provided on what is meant by this requirement?
   a. This requirement has been removed.
2. Comprehensive Framework Coverage - What frameworks are needed?
   a. CIS CSC v8 and NIST CSF are needed. Others that could potentially come into play are ISO standards and PCI-DSS.
3. Integration: Capability to seamlessly integrate with existing IT infrastructure, applications, and security tools (SSO, Jira ticket integration, automated evidence collection, etc.) - Can additional details be provided about what information the team wants to integrate from Jira?
   a. Ability to create and, preferably, communicate bi-directionally on Jira ticket status and updates.
4. Risk Management Capabilities - Can additional details be provided on what 'risk management' entails for the organization and what capabilities are desired?
   a. Many GRC tools automatically identify and create risks based upon evidence collected from frameworks and environments. At minimum, would like to be able for it to create a risk register for any identified security risks. Automated risk identification is not required but a nice to have.
5. Compliance Management - Can additional details be provided on what 'compliance management' entails for the organization and what capabilities are desired?
   a. Compliance management entails ensuring compliance with security framework. Currently, we do this on CIS CSC v8 but we have the ability to also map to NIST for comparative purposes. Cross mapping of evidence collected to other frameworks available is important so that if we change or add other frameworks, we don't want to have to manually remap evidence tasks to the new framework.
6. How many users will be working on the application?
   a. Preference would be a pricing model not driven by number of users. Currently 30 – 50 users.
7. Are you interested in pricing for a cloud-based, On-premise, or both platforms?
   a. Cloud-based only although it would be nice to know if an on-prem option is available