

Q&A

RFQ 1962 – Voice Logger System Replacement

1. Is this for a new recording system with 28 channels of Radio recording or a replacement of the current call recording supplied by OnviSource? **Replacement of existing system.**
2. I ask because I show that GRDA has 57 lines of recording (a combination of Analog, Digital, and VoIP), and the RFQ references 28 lines (14 at each site). **You are correct. The 28 channels are just analog radio and POTS lines. We still need the ability to record 20 VOIP phones as well. We no longer use digital phones.**
3. What version of the Cisco platform are you using? **14.x**
4. Do you have a specific device that you want to use for the analog to SIP conversion? **Nothing specific. Just want to be able to virtualize the recorder solution and custom cards on a physical server make that a no go. So, whatever is used needs to be able to either store the file locally and then send to the server or have a direct conversation via network to recording server. Whatever solution that is used needs to be able to record 2 wire or 4 wire audio.**
5. What type/model are the radios to be recorded? **Motorola APX 6500
Motorola XPR 5550 I think**
6. What type/model are the phones to be recorded? **Cisco CP-8845**
7. What are the counts for 2-wire and count for 4-wire radios?
 - a. Do you know what each location will have count-wise for the 2-wire vs 4-wire radios? **ECC – 10 2 wire & ETC – 10 2 wire**