RFP 5283 – Email Security Solution

Q&A

1. What is the user count/number of mailboxes GRDA supports in their environment?

   821 mailboxes.

2. Is the proposal limited to a one-year term with option years from 2-5? Would GRDA be interested in viewing a 3-year proposal with annualized lump sum payments? Alternative price options are permitted but must include 1-year pricing as an option. Please provide both.

3. Noting that no detail was provided in Schedule 1-A: "Description of the Project and Technical Specifications" will GRDA consider granting an extension for the completion of this bid response? We feel it is important to have GRDA's input on the project and technical specifications in Schedule 1-A such as... deadline for completion, geographical location at which services must be performed. No, we will not grant an extension for completion of the bid responses at this time.

   - Below are answers to all questions in Schedule 1-A
   - **Description of services to be provided –** GRDA is seeking proposals from qualified vendors for purchase and implementation of a solution to reduce the number of spam and malicious emails that continue to be received, even with current filtering software in place.
   - *See section A.2 of RFP & Requirements spreadsheet for details*
   - **Deadline for Completion –** implementation of solution during 1Q2025, no later than 3/31
   - **Geographical Locations at which services will be performed –** Tulsa, OK
   - **Technical / Craft / Trade Requirements associated with the Services –** *See Requirements spreadsheet for details and priority of technical requirements*
   - **Other requirements –** *See RFP and Requirements spreadsheet for details and priority of technical requirements*

4.